

Fräsch warrants to the original purchaser that all products under normal use shall meet their respective specifications (published sound absorption coefficients have been generated under controlled laboratory conditions and may not be replicated in other situations) as set forth in the current Fräsch price book for a period of two (2) years from the date of delivery. If a product fails to conform to this limited warranty during the first two years after date of shipment, upon prompt written notice, Fräsch will repair or replace products found to be defective without charge, but Fräsch shall not be liable for loss or damage (including, without limitation, general, special, consequential, incidental and/or punitive damages) directly or indirectly arising from the purchase, use, installation, removal, or replacement of the products, from breach of any warranty or from any other cause, the exclusive remedy against Fräsch being the replacement or repair of products found to be defective. This warranty does not apply to other third-party acts or omissions, user modifications or installation, or unusual atmospheric or environmental conditions. ALL OTHER WARRANTIES, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE ARE EXPRESSLY DISCLAIMED.

QUALIFICATIONS

- This warranty is applicable to product dispatched from the manufacturer from onwards.
- This warranty applies to the original owner / purchaser of the product only.
- All claims under this warranty must be communicated to a local authorized service agent or distributor of Fräsch.
- Fräsch reserves the right to determine the cause of a claim and correct action required to address any claims under this warranty.
- Unauthorized servicing immediately renders any warranty null and void. Financial reimbursement will not be paid for any work carried out by an unauthorized third party.
- The express warranties contained herein are in lieu of all other warranties, express or implied.

INCLUSIONS

- Pick-up and re-delivery of any product that cannot be serviced on site.
- Normal use of product in a general office / administration environment.

EXCLUSIONS

- Labor charges for installation or removal
- Normal wear and tear (scratches, etc.) and/or user abuse.
- Third party fabrics, foams and laminated board (HPL & LPL), or other third party supplied product: all will be covered by their own proprietary warranty.
- Any damage arising from water, heat and/or direct sunlight: these sources can have a damaging effect on most surfaces.